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# Reward Estimation in Reinforcement Learning

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#### Content



- Introduction to Reinforcement Learning (RL)
  - What is Reinforcement Learning?
- Inverse Reinforcement Learning (IRL)
  - Guided Dialogue Policy Learning (Takanobu et al. 2019)
- Intrinsic Reward Learning
  - What can learned intrinsic rewards capture? (Zheng et al. 2019)
- Learning in interaction with real users
  - On-line active reward learning (Su et al. 2016)

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# Introduction to Reinforcement Learning



- The introduction is partly inspired by David Silver's lectures at UCL
- https://www.davidsilver.uk/teaching/

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What makes reinforcement learning different from other machine learning paradigms?

- There is no supervisor, only a reward signal
- Feedback is delayed, not instantaneous
- Agent's actions affect the subsequent data it receives
  - Agent creates its own data

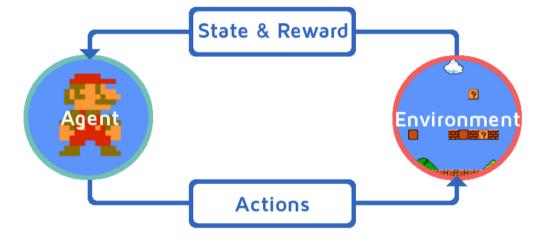


■ An agent interacts with an environment in discrete time steps



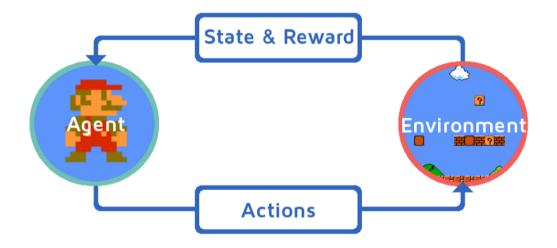
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- An agent interacts with an environment in discrete time steps
- At each time step t the agent:
  - $\blacksquare$  Observes state  $s_t$
  - Executes action a<sub>t</sub>
  - Receives scalar reward  $r_t$





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- At each time step t the agent:
  - $\blacksquare$  Observes state  $s_t$
  - **Executes** action  $a_t$
  - Receives scalar reward r<sub>t</sub>
- The environment
  - Receives action  $a_t$
  - **Emits state**  $s_{t+1}$
  - Emits scalar reward  $r_t$



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#### Rewards



- $\blacksquare$  A **reward**  $r_t$  is a scalar feedback signal
- Indicates how well agent is doing at time step t
- The agent tries to maximise cumulative reward  $R_t = \sum_{i=t}^{\infty} \gamma^{i-t} r_i$
- $\gamma \in [0,1]$  trades off immediate and future reward

#### **Reward Hypothesis**



Reinforcement Learning is based on the reward hypothesis

All goals can be described by the maximisation of expected cumulative reward

- Reward definition is central for the definition of the goal
- Reward design influences learning significantly

## Sequential Decision Making



- Actions may have long term consequences
  - Get a pet
- Reward may be delayed
  - Grade of the exam
- It may be better to sacrifice immediate reward to gain more long-term reward
  - Write thesis instead of going to the rhein

#### **Credit Assignment Problem**

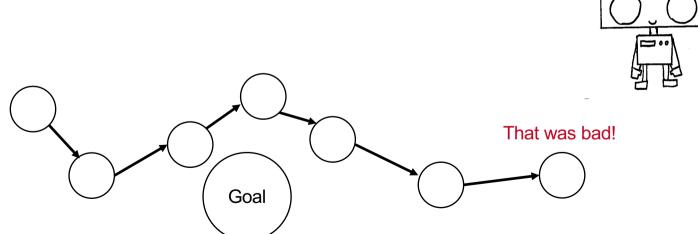


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What actions in the trajectory contributed to the outcome?

What actions should be reinforced?

What actions should be avoided?



#### Reward for Dialog Policy Optimization



- Small constant negative reward in each turn to keep dialog short
- Huge reward at the end of the dialog, indicating whether goal of the user was completed
  - Was all information provided?
  - Was the correct entity booked?

#### Problems:

- Credit Assignment problem
- Agent may end the session too quickly, for instance booking a hotel without confirming with the user
- Agent gets stuck in local minimum by just keeping the dialog as short as possible

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**Inverse Reinforcement Learning** 

#### Inverse Reinforcement Learning



- Instead of learning an optimal behaviour by maximizing hand-crafted reward
- Try to extract a reward function from observed behaviour of an agent
  - Find reward function that expert is implicitly optimizing
  - Behaviour can come from a human for instance

Once a reward function is found, find an optimal policy to it by using RL

#### Possible Advantages of IRL



- Transfer learning
  - Even when observed agent is very different to target agent (different action sets for humans and robots) the reward function contains relevant information
  - Transferred reward function can be more robust than transferred policy
- Extends applicability of RL to problems where a reward function is difficult to define manually
  - Model animal behaviour
  - Autonomous driving
- Reward function might be dense, alleviating the credit assignment problem

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#### Issues with IRL



- Policy can be optimal for many reward functions (e.g. all zeros)
  - -> Ambiguity in solution
- IRL algorithms assume that observed behaviour is optimal
  - Humans are not perfect
- Difficult to evaluate a learned reward

## Maximum Entropy IRL (MEIRL)



- IRL is essentially an ill-posed problem as multiple reward functions can explain the expert's behaviour
- Ziebart et al., 2008 propose Maximum Entropy IRL to resolve that problem
- Maximum entropy IRL models distribution over trajectories
  - Models demonstrations using a Boltzmann distribution
  - $p_{\theta}(\tau) = \frac{1}{Z} \exp(-c_{\theta}(\tau)), \tau$  being a trajectory,  $c_{\theta}(\tau) = \sum_{t} c_{\theta}(s_{t}, a_{t})$  being a cost function
  - Parameters are optimized to maximize the likelihood of demonstrations
  - Probability of trajectory is proportional to the exponential of its cost

#### Equivalence between GANs and MEIRL



- Finn et al., 2016 draw a strong connection between GANs and MEIRL
  - GANs applied to IRL problems optimize the same objective as MEIRL



Guided Dialog Policy Learning (Takanobu et al., 2019)

- Applies adversarial inverse reinforcement learning for dialogue policy optimization
  - Learns reward estimator and policy simulatenously



- Reward estimator  $f_{\omega}(\tau)$  is optimized using Maximum Entropy IRL
  - maximizes log likelihood of observed human behaviour

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  - maximizes log likelihood of observed human behaviour

$$\bullet \omega^* = argmax_{\omega} \mathbb{E}_{\tau \sim D}[f_{\omega}(\tau)]$$

Maximize log likelihood of expert demonstration

Log of Boltzmann distribution

$$R_{\omega}(\tau) = \sum_{t} \gamma^{t} r_{\omega}(s_{t}, a_{t})$$

Energy of sample  $\tau$ 

$$Z_{\omega} = \sum_{\tau} e^{R_{\omega}(\tau)}$$

Partition function, used for normalization



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$$Z_{\omega} = \sum_{\tau} e^{R_{\omega}(\tau)}$$

Partition function, used for normalization

High value  $f_{\omega}(\tau)$   $\longleftarrow$  High return  $R_{\omega}(\tau)$ 



- Policy  $\pi_{\theta}$  is encouraged to mimic human dialog behaviour

  - Policy should construct trajectories that resemble expert demonstrations



- Policy  $\pi_{\theta}$  is encouraged to mimic human dialog behaviour

  - Policy should construct trajectories that resemble expert demonstrations
- Reward estimator should distinguish real human sessions from generated ones

 $\textbf{J}_f(\omega) = -KL[p_D(\tau)||p_\omega(\tau)] + KL[\pi_\theta(\tau)||p_\omega(\tau)]$  Be close to data Adversarial Learning distribution

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- Reward estimation uses entire session  $\tau$ 
  - Can lead to reward sparsity
  - May be of high variance due to different trajectory lengths
- -> Estimate state-action pairs instead



- Big jump in performance compared to baseline methods
- Efficient dialogues, number of turns similar to human demonstrations
- Human-human performance computed on test set

Method	Agenda			
	Turns	Inform	Match	Success
GP-MBCM	2.99	19.04	44.29	28.9
ACER	10.49	77.98	62.83	50.8
PPO	9.83	83.34	69.09	59.1
ALDM	12.47	81.20	62.60	61.2
GDPL-sess	7.49	88.39	77.56	76.4
GDPL-discr	7.86	93.21	80.43	80.5
GDPL	7.64	94.97	83.90	86.5
Human	7.37	66.89	95.29	75.0

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#### Summary



- Learns reward estimator and optimizes policy simulatenously
  - By using adversarial inverse reinforcement learning
- Reward estimator evaluates state-action pair in every turn
  - Provides dense reward signal -> alleviates credit assignment problem
  - Better "guides" the dialog policy learning
- Achieves state-of-the-art performance
- Requires pre-training

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# **Intrinsic Reward Learning**

## Intrinsic reward and reward shaping



- Extrinsic reward: Defines the task and captures designer's preference of behaviour
  - Reward signal emitted by the environment

Intrinsic reward: Serves as helpful signal to improve learning dynamics of the agent

- Reward shaping: Modifies the original reward function to make RL methods converge faster
  - For instance "New reward = extrinsic reward + intrinsic reward"



■ What can learned intrinsic rewards capture? (Zheng et al., 2019)

■ There is a difference between knowledge in rewards and policies

Meta-learns an intrinsic reward function to help policies during learning



- Policies, value-functions, state representations, models of the environment
  - Are loci of knowledge as being structures where knowledge can be deposited and reused



- Policies, value-functions, state representations, models of the environment
  - Are loci of knowledge as being structures where knowledge can be deposited and reused

- Claim: Reward function is also a good locus of knowledge
  - Reward is usually treated as given and immutable



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  - More indirect, thus slower to make an impact on behaviour



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  - Lifetime return: Cumulative extrinsic reward obtained by the agent over ist entire lifetime

#### What can learned intrinsic rewards capture?



- Knowledge in rewards: "What" the agent should strive to do
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- Knowledge in policy: "How" an agent should behave
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- Measure of usefulness of the intrinsic reward: Lifetime return.
  - Lifetime return: Cumulative extrinsic reward obtained by the agent over ist entire lifetime
  - Lifetime return:  $G^{life} = \sum_{t=0}^{T-1} \gamma^t r_{t+1}$
  - T is the number of steps in the lifetime
  - $r_t$  denotes extrinsic reward

## Optimal Reward Problem (Singh et al. 2010)



- Intrinsic reward: A reward function  $r_n(\tau_{t+1})$  parameterised by  $\eta$ 
  - $\tau_t = (s_0, a_0, r_1, d_1, s_1, ..., r_t, d_t, s_t)$  is a lifetime history

- The reward function is non-stationary
  - Reward function can adapt to learning progress of agent
  - Useful as agent goes through different learning phases

- Goal: Learn parameters  $\eta$  that optimises lifetime return
  - Using lifetime return instead of episodic return allows exploration across multiple episodes

#### Learning intrinsic reward



- Intrinsic reward function  $r_{\eta}(s)$  modelled by an RNN which obtains whole history as input
  - History as input crucial: Balance exploration and exploitation
  - For instance by capturing how frequently a state is visited -> exploration bonus

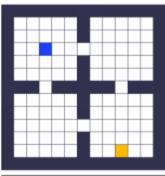
- $\mathbf{r}_{\eta}(s)$  is meta-learned with objective function
  - $I(\eta) = \mathbb{E}_{\theta_0 \sim \Theta, \mathcal{T} \sim p(\mathcal{T})} [\mathbb{E}_{\tau \sim p_n(\tau|\theta_0)} [G^{life}]]$
- Policy parameters updated using solely intrinsic rewards
  - By policy gradient

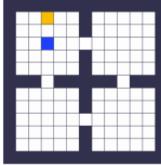
#### Experiment: Explore uncertain states



- Empty rooms environment
  - Agent starts in the centre of top-left room
  - Only one cell is rewarding, the "goal cell"
  - Goal cell is invisible to the agent
  - Goal sampled uniformly at the beginning of the lifetime
  - Episode terminates when goal has been reached

Blue and yellow squares represent agent and goal, respectively





## Explore uncertain states

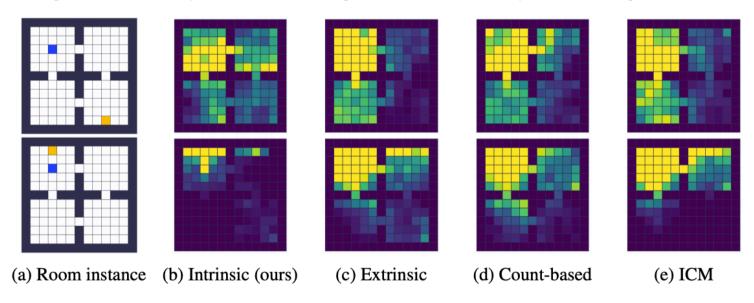


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  - Agent needs to explore all cells until goal is found, then exploit knowledge

#### Explore uncertain states



- Empty rooms environment
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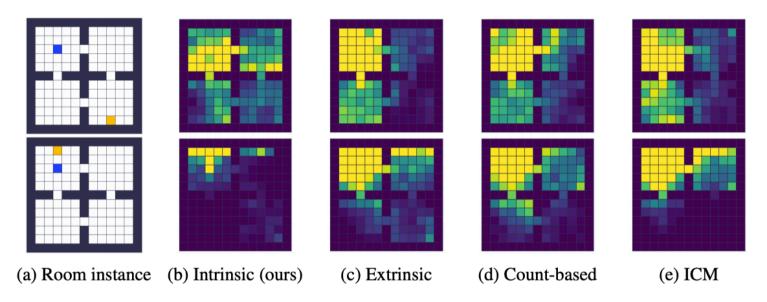
Top: Agent is encouraged to explore

Bottom: Agent should exploit knowledge of goal location

42

#### Explore uncertain states



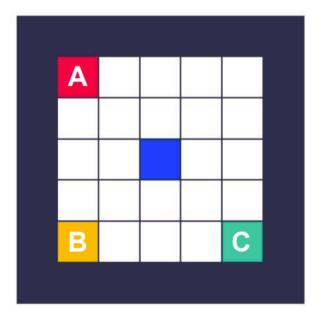


- Exploration-focused models (d) and (e) do not adjust after the goal has been found
  - They are stationary and do not incorporate the lifetime history

#### Explore uncertain, avoid harmful objects

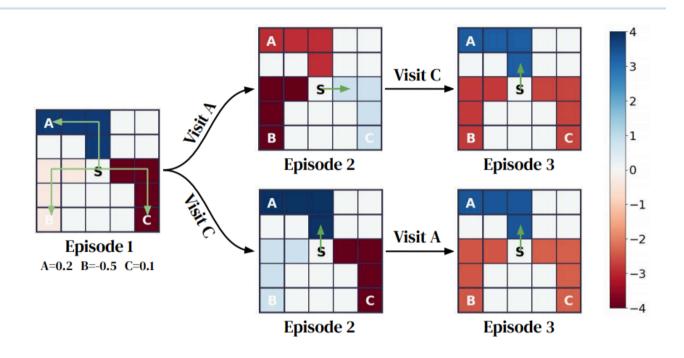


- Random ABC environment
  - Rewards for objects A, B and C uniformly sampled
  - From [-1, 1], [-0.5, 0] and [0, 0.5] respectively
  - Then held fixed within the lifetime
- Should learn that
  - B should be avoided.
  - A and C have uncertain rewards -> visit them
  - Once determined whether A or C is better -> exploit



#### Explore uncertain, avoid harmful objects





Random ABC environment

## Dealing with non-stationarity

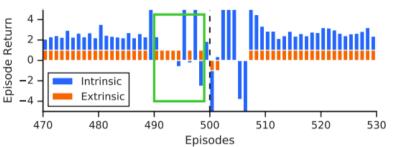


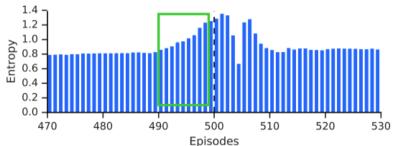
- Non-stationary ABC environment
  - Reward for A either 1 or -1
  - Reward for B is -0.5
  - Reward for C is the negative value of the reward for A
  - Reward of A and C swapped after 250 episodes
  - Lifetime lasts 1000 episodes

46

## Dealing with non-stationarity



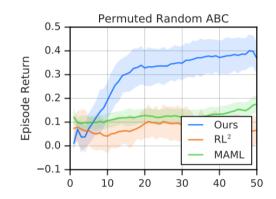




- Task changes at 500th episode
- Intrinsic reward gives a negative reward even before the task changes
- Makes policy less deterministic (entropy increases)
- Higher entropy -> agent can quickly adapt to changes

#### Generalisation via Rewards





- Generalisation to unseen action spaces:
  - Permute actions left/right and up/down
  - Intrinsic reward still useful because it only assigns reward to agent's state changes
  - Reward captures "what to do", making it possible to generalize to new actions
- Meta-learning algorithms were not able to generalise to the permuted environment
  - Transferred policies are highly biased towards the original action space
  - Highlights the difference between "what to do" and "how to do" knowledge captured by policies

## Summary



- Proposes a method for learning intrinsic rewards to tackle optimal reward problem
- Learned reward function is non-stationary
  - Encourages explorative and exploitative behaviour across multiple episodes
- Experiments highlight difference between "what do do" and "how to do" knowledge
- Computationally very expansive since you need to run a lot of lifetimes





# Learning in interaction with real users

#### Gap between simulation and real-world



- Reinforcement Learning algorithms are usually trained in simulation
- Gap between simulation and real-world determines how good algorithm perform in the real world
- Necessary to adapt policy to real-world environment
- In dialogs: Learn on-line in interaction with real users

51

#### Learning in interaction with real users



On-line active reward learning for policy optimisation (Su et al., 2016)

Learns policy from scratch in interaction with real users

Using Gaussian processes



- Task success can be determined from
  - Subjective user ratings (Subj)
  - Objective measure (Obj)
- Obj: Often impractical as user's goal normally not available
  - Inflexible and often fail if user does not strictly follow the task
  - Results in mismatch between Obj and Subj rating
- Subj: Frequently inaccurate responses
  - Results in unstable learning



Use Gaussian process prediction model for inferring task success



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- Goal: Compute probability  $p(y|d,\mathcal{D})$  that task was successful
  - Given current dialog representation d and previously classified dialogues  $\mathcal{D}$



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- Goal: Compute probability  $p(y|d,\mathcal{D})$  that task was successful
  - $\blacksquare$  Given current dialog representation d and previously classified dialogues  $\mathcal{D}$
- Model  $p(y|d,\mathcal{D}) = \phi(f(d|D))$ , where
  - $f: \mathbb{R}^{n_d} \to \mathbb{R}$  is a latent function, modelled by a Gaussian process
  - lacktriangledown denotes the cumulative density function of the standard Gaussian (sigmoid also possible)
  - Use expectation propagation algorithm to make posterior tractable

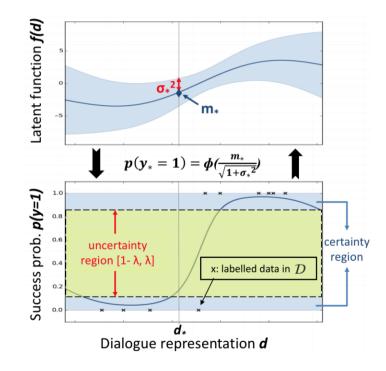


- Why Gaussian process?
- Neural networks require large amounts of training data
  - Not suitable for training from scratch with real users
- Gaussian processes learn really quick
  - By incorporating prior knowlege in form of the kernel function
- Gaussian processes come naturally equipped with a measure of uncertainty

57



- Use threshold intervall  $[1 \lambda, \lambda], \lambda \in (0.5, 1]$ 
  - To decide whether the dialogue should be labelled
- $m^*$ ,  $\sigma_*^2$  denote the posterior mean and variance of  $f(d_*)$ , respectively





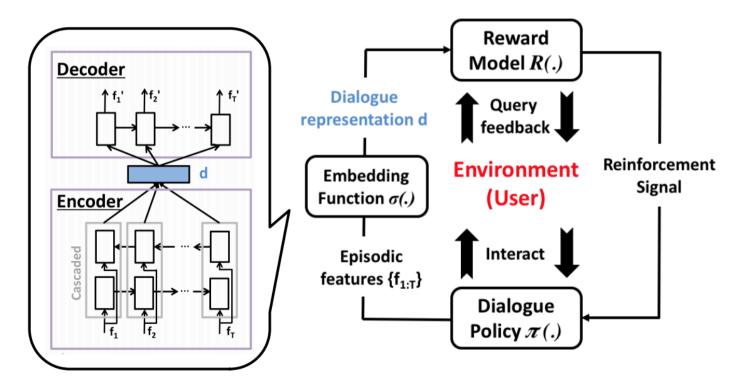
- Dialogue representation *d* computed using a bidirectional LSTM autoencoder
  - Trained with a dialogue corpus comprising user dialogues in the cambridge restaurant domain

- Policy is modelled by a Q-network
  - Q-values estimated by a Gaussian process (GP-SARSA)

59

#### System framework





## **Experimental Results**

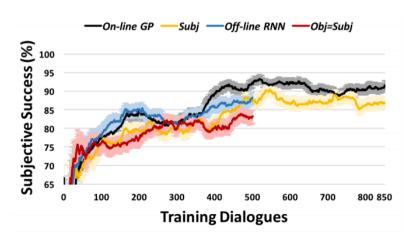


- Compare on-line GP to
  - Obj=Subj: dialogue is only used if subjective and objective success rating coincide
  - Sub: Use subjective rating of the user
  - Off-line RNN: Train an RNN on 1K simulated dialogues off-line as success estimator

#### **Experimental Results**



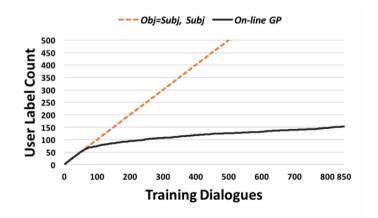
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- Success is calculated using the moving average



#### **Experimental Results**



- Compare on-line GP to
  - Obj=Subj: dialogue is only used if subjective and objective success rating coincide
  - Sub: Use subjective rating of the user
  - Off-line RNN: Train an RNN on 1K simulated dialogues off-line as success estimator
- Only requires ~150 user queries



#### Summary



- Goal: Learn policy from scratch in interaction with real users
- Approach:
  - Use Gaussian process prediction model to infer task success
  - Only query user feedback if uncertainty is within a given threshold
  - Learn dialgoue representation using an RNN autoencoder
- Results:
  - GP reward leads to best performance
  - Only requires a fraction of queries compared to all training dialogues





# Thank you

#### References



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